# Solutions Provider eNewsletter - September 2015

#### **Corporate Licence Update**

The Corporate Licence holder 'Centrica' have not renewed their Corporate Licence. Centrica and their many subsidiaries including British Gas and Dyno-Rod, will need to be licensed as per any other End-user after 1<sup>st</sup> September.

The Corporate Licence registers can be found within the Licensing Centre.

#### **PAF Licensing Centre**

Development work has started on providing Corporate organisations the facility to sign up to the Data Supply agreements through the Licensing Centre.

The work will be completed by mid - November and is the latest phase in creating the on line sign up capability for the 2015 Agreements.

If you have any feedback about the Licensing Centre or suggestions about making improvements to the sign up process, please contact us.



#### **Alias Data**

Here at the Address Management Unit we talk a lot about the virtues of our Postcode Address File but we don't often talk about our Alias file.

The Alias file is actually made up of four files;
Delivery Point, Thoroughfare, Locality and
County – where each file provides alternative
naming for addresses held in PAF. The majority of
Alias records, over 1 million, are for 'Delivery Point
Alias' such as house names and organisation at
residence

Some of our Solutions Providers already use Alias data to enhance their data cleansing and capture products and the data is available from as little as £60 and with no additional associated onlicensing charges when sold with a PAF product.

We really want to better understand what our customers actually use Alias data for, so we'd love to hear from you.

You probably use Alias for data cleansing purposes, but what else do you use it for? Are there any things you'd like to see us develop or change in Alias data? Have you got any case studies where Alias data has really helped your customer, would you be willing for us to publish your case study? Please email us at <a href="mailto:amu\_communications@royalmail.com">amu\_communications@royalmail.com</a> and let us know.

### **Payment Update**

We wrote to you recently informing you of some important changes to your current payment process.

Your account has now moved to the new payment system. Hopefully the transition has been simple and straight forward, if however there is anything we can help you with, please contact us.



# Upgrading Our IT Systems

During October we will be upgrading some of our facilities and IT systems, one of which is the FTP download service

You will only need to take action if:

- You download via an IP address which is preconfigured in your system
- You type in the IP address each time you download.
- Your firewall is configured to access to our FTP service using an IP address instead of a Domain Name.

We wrote to you in September to advise you of this but if you need any further help, please contact us.



# **Royalty Returns**

We've noticed that a few of you are still using the old royalty returns form when declaring your royalties to us.

The royalty form is designed to calculate the correct fees based on current licensing, so by using the old form you will be declaring incorrectly.

If you require a copy of the correct form, or wish to discuss any difficulties you have had using this form, please contact us at:

amureseller@royalmail.com

# **Investors in People**

AMU recently achieved the Gold standard for Investors in People (IiP) which demonstrates that AMU meets best practice across the areas outlined in the Investors in People framework.

If you are an Investors in People company or are interested in finding out about IiP accreditation and the benefits that it can bring to your organisation, then please contact us.

We would love to share our IiP experience with you and find out about how IiP has helped your company!