How new addresses are created and maintained once in **PAF**®

Royal Mail works alongside Local Authorities in creating new postal addresses. As well as assigning Postcodes, new addresses are added into the Postcode Address File (**PAF**) and regularly maintained to ensure their accuracy.



Once the local Delivery Office has confirmed the address is able to receive mail, our team adds it to **PAF**. PAF contains more than 29 million addresses and 1.8 million Postcodes. Thousands of postmen and women validate PAF daily. There are 5,000 updates to PAF each day.

> All **PAF** addresses are regularly checked and verified.

We have the ability

to check and confirm

the accuracy of

address information

across the UK.

6 days a week.

When building a new development, property developers contact the Local Authority to request a new address. The Local Authority assigns a street name and number and contacts Royal Mail to request a Postcode.



Once created, new addresses enter **PAF** Not Yet Built address product: a file of assigned addresses that aren't yet capable of receiving mail.



Royal Mail is the only organisation in the UK to assign Postcodes.





Royal Mail has a dedicated team that supports all of the Local Authorities in creating new addresses.

2

Royal Mail assigns a Postcode and passes this information back to the local authority as soon as it is available. For more information about PAF and our address products, contact us:

w. www.poweredbypaf.com e. address.management@ royalmail.com t. 0845 606 6854



PAF® Delivering Mail Efficiently

One of the primary uses of **PAF** is to sort, route and deliver mail as effectively and efficiently as possible. This means more mail arrives with the customer first time and on time, increasing customer satisfaction and reducing the costs associated with processing undelivered mail.

5.5 billion

The accuracy offered by **PAF** may help reduce complaints and the costs associated with undelivered mail. It can help improve customer satisfaction and potential repeat purchasing.



PAF address information enables the accurate sorting, routing and delivery of mail. To find out more about delivering mail efficiently, contact us:

The rise of online shopping means customers expect their orders to be delivered first time and on time.



Address look-ups using **PAF** data ensure correct address selection.

Find address

1 Rose Street

2 Rose Street

PAF addressing solutions are relied upon by online retailers, financial services organisations and direct mail users. w. www.poweredbypaf.com e. address.management@

royalmail.com t. 0845 606 6854

