ROYAL MAIL GROUP – ADDRESS MANAGEMENT UNIT

NOT YET BUILT DIRECT END USER LICENCE

Introduction

- This licence permits the use of Not Yet Built by an end user.
- Details of other licences available for the use of Not Yet Built can be found at the PAF® Licensing Centre.

1. **GRANT**

- 1.1 Royal Mail grants you a non-transferable non-exclusive limited revocable right for the Term to use Not Yet Built in accordance with the End User Terms, subject always to payment of the appropriate Licence Fees and in accordance with any additional user terms which may apply.
- 1.2 You may not use Not Yet Built under this Licence unless you also have a valid data supply agreement (as available from the PAF® Licensing Centre).
- 1.3 Your rights to use Not Yet Built under this licence do not permit any act which is licensed by Royal Mail under another of its Standard Not Yet Built Licences.
- 1.4 You may use your Solutions to exercise the rights granted further to clause 1.1, subject to the terms of this Licence.
- 1.5 Your rights to use Not Yet Built are only those set out in this clause and you may not sublicense those rights except in accordance with this Licence.

2. TERM

- 2.1 This Licence shall commence on the Effective Date and continue for one year, after which, subject to clause 2.2, it shall automatically renew for further periods of one year.
- 2.2 Either party may end this Licence by notifying the other party in writing at least three months before the end of the applicable Licence Year.

3. CONDITIONS OF USE OF NOT YET BUILT

- 3.1 Your right to use Not Yet Built under this Licence is subject to compliance with the End User Terms.
- 3.2 Where you wish to:
 - 3.2.1 provide a Bureau Service, the terms in Schedule 3 will apply; or
 - 3.2.2 use and permit the use of Solutions within a Closed User Group, the terms in Schedule 4 will apply.
- 3.3 You must use Solutions and Not Yet Built in accordance with applicable law.
- 3.4 Except as permitted by this Licence you must not:
 - 3.4.1 display or communicate to the public Not Yet Built or any part of it,
 - 3.4.2 transfer, assign, sell or license (or permit use of) Not Yet Built or any part of it to any other person, or
 - 3.4.3 copy, reproduce, extract, reutilise or publish Not Yet Built or any part of it.
- 3.5 You must not remove any notice relating to Royal Mail's intellectual property rights in Not Yet Built.
- 3.6 You may not advertise or promote Solutions as endorsed or approved by Royal Mail.

4. FEES AND REPORTING

4.1 You will pay Royal Mail Licence Fees calculated in accordance with, and perform your obligations set out in, Schedule 2.

4.2 You acknowledge that Licence Fees are payable by you in respect of all your use of Not Yet Built, unless otherwise set out in a Standard Not Yet Built Licence.

5. ROYAL MAIL RIGHTS

You acknowledge that Royal Mail is the owner of the intellectual property rights in Not Yet Built and the "Not Yet Built" brand and you do not acquire and are not granted any rights to use those intellectual property rights other than as this Licence expressly sets out.

6. CHANGES TO THE LICENCE

- 6.1 Except as set out in this clause, the terms of this Licence may only be changed if Royal Mail and you agree in writing.
- 6.2 Royal Mail may change the terms of this Licence (including changing the Licence Fees) on giving 3 months' notice published on the PAF® Licensing Centre:
 - 6.2.1 where such change has previously been notified to and discussed with the PAF Advisory Board and OFCOM (or their respective successor bodies), or
 - 6.2.2 if the change is necessary to comply with the law.

7. NOT YET BUILT DATA QUALITY

- 7.1 Royal Mail does not warrant the accuracy or completeness of Not Yet Built or that it will meet any of your requirements.
- 7.2 The terms of this Licence exclude all warranties and conditions and any other term implied by any law, to the maximum extent permitted by law.

8. CONFIDENTIALITY

- 8.1 The Parties shall in relation to any Confidential Information disclosed to one of them by or on behalf of the other:
 - 8.1.1 keep it confidential and not disclose it to any other person other than to its professional advisers, employees, agents and contractors on a need to know basis,
 - 8.1.2 apply to the Confidential Information no lesser degree of care than that which a reasonable person would take in protecting its own confidential information, and
 - 8.1.3 use the Confidential Information only for the purposes of this Licence.
- 8.2 The obligations contained in this clause shall not apply to any Confidential Information:
 - 8.2.1 which is lawfully available to the public otherwise than through breach of this Licence,
 - 8.2.2 which was disclosed to one Party by a third party legally in possession of the Confidential Information and who was not restricted from disclosing it, or
 - 8.2.3 independently created or already in the possession of one Party.

9. LIABILITY

- 9.1 There is no limit on your liability for:
 - 9.1.1 Licence Fees, or
 - 9.1.2 losses Royal Mail incurs arising out of a breach of clauses 1, 3 and 5 or an infringement of Royal Mail's intellectual property rights.
- 9.2 Except as set out in clause 9.1 neither Party is liable to the other for any:
 - 9.2.1 loss of profit, revenue, use of an asset, productivity, reputation, or data (whether any of those are direct or indirect losses), or
 - 9.2.2 indirect or consequential losses.

- 9.3 Subject to clauses 9.1, 9.2 and 9.4 the total liability of either Party for all claims arising in relation to this Licence in a Licence Year shall not exceed an amount which is the total of Licence Fees payable under this Licence in that Licence Year.
- 9.4 Nothing in this Licence limits either Party's liability for personal injury or death caused by negligence or for fraud, or for breach of clause 8.

10. ENDING THE LICENCE

- 10.1 Royal Mail may terminate this Licence immediately on giving you notice if:
 - 10.1.1 you breach any of the terms of this Licence and, if that breach is capable of remedy, have failed to remedy it within 30 days of a notice from Royal Mail notifying you of the breach, or
 - 10.1.2 you become Insolvent.
- 10.2 You may terminate this Licence on giving 1 months' written notice if Royal Mail increases by notice given under clause 6.2 (a **fee increase notice**) the Licence Fees payable by you by an amount which is greater (as a percentage) than the percentage increase in RPI since the later of the Effective Date and the date of any previous fee increase notice. Your notice of termination further to this clause must be given within 1 month of the date of the fee increase notice.

11. AFTER THE END OF THE LICENCE

- 11.1 Termination of this Licence does not affect any payment obligations or rights to enforce this Licence which have already arisen.
- 11.2 The provisions of clauses 4, 8, 9, 11, 13 and 14 remain in force between you and Royal Mail after termination of this Licence.

11.3 With effect from the End Date:

- 11.3.1 the licence granted under clause 1 ceases and you have no right to use Not Yet Built except as this clause permits;
- 11.3.2 within 12 months of the End Date you must destroy all copies of Not Yet Built that you hold and certify to Royal Mail that this has been done; and
- 11.3.3 you may retain one copy of Not Yet Built for archive purposes to be used only for reviewing your compliance with this Licence, satisfying legal or regulatory requirements, or in connection with legal proceedings.

12. MATTERS OUTSIDE THE PARTIES' CONTROL

Except for payment of Licence Fees, neither Party will be liable for any failure to perform its obligations under this Licence if that failure is caused by a matter outside its reasonable control, but only if that Party:

- (a) gives the other Party notice of that matter as soon as it can;
- (b) continues to perform its obligations as much as possible apart from that matter;
- (c) does what it can to minimise the effect of that matter; and
- (d) restarts performance of all its obligations as soon as the effect of the matter has ended.

13. TRANSFER, RIGHTS AND OBLIGATIONS OF THIRD PARTIES

- 13.1 You may not assign your rights under this Licence to any person.
- 13.2 You may permit your sub-contractors to use Not Yet Built in accordance with paragraph 3 of the End User Terms.
- 13.3 If you permit access to Not Yet Built to sub-contractors further to clause 13.2 you are liable for any breaches of the terms of this Licence by any sub-contractor.
- 13.4 Your sub-contractors may only use Not Yet Built as set out in this clause.

14. GENERAL MATTERS

- 14.1 This Licence is governed by the laws of England and Wales. The Courts of England and Wales will determine any disputes arising over the terms of this Licence or your use of Not Yet Built.
- 14.2 Royal Mail may notify you of communications required to be given further to this Licence using the PAF® Licensing Centre, provided that it emails you (at the email address you have notified to Royal Mail) of the posting of such communications at the PAF® Licensing Centre.
- 14.3 Except as permitted by clause 14.2, communications required to be given further to this Licence must be given in writing (and not by email) to a Party at its address notified during Licence Registration or, in Royal Mail's case, on the PAF® Licensing Centre (or as otherwise notified in writing). A notice served by hand is served when delivered, a notice sent by first class post is served 48 hours after posting and a notice served by fax is served when the fax is sent. If the communication is sent by a postal delivery service providing a written record of sending and delivery, the communication will be deemed to have been delivered on the date indicated in the record.
- 14.4 This Licence sets out the only terms on which you may use Not Yet Built for the purposes set out in this Licence and replaces any other terms or agreements between the Parties in relation to the use of Not Yet Built for such purposes. You acknowledge that when you entered this Licence you did not rely on any statements or promises in relation to Not Yet Built which are not contained or specifically referred to in this Licence.
- 14.5 This Licence does not confer any benefits on any persons other than Royal Mail and you.
- 14.6 Royal Mail may in any particular case give you additional time to comply with your obligations under this Licence or decide not to exercise its rights, but this does not affect Royal Mail's right to enforce the terms of this Licence generally.

15. **DEFINITIONS AND INTERPRETATION**

15.1 In this Licence the following terms have the following meanings:

address	refers to an address to which mail can be delivered	
Address Product	an address database product of Royal Mail offered through the $PAF^{\textcircled{R}}$ Licensing Centre from time to time other than Not Yet Built	
Address Product Licence	a licence for an Address Product on standard terms for specified uses made generally available by Royal Mail on the PAF® Licensing Centre or otherwise	
Bureau Customer	a customer for a Bureau Service	
Bureau Service	a service comprising the Data Cleansing of a Customer Database and the supply of the resulting Cleansed Customer Database back to the relevant customer	
Closed User Group	as defined in Schedule 4	
Confidential Information	information of a confidential nature in whatever form and whether or not marked as confidential, relating to the business of a Party	
Customer Database	a database of your customer	
Data Cleansing	the processing of existing data records using Not Yet Built:	
	(a)	including validating, reformatting, correcting or appending additional data to those records, and
	(b)	including the use of Not Yet Built within address capture applications, but
	(c)	not including Data Extraction (whether carried out by an address capture application or otherwise),
	and Cleansed shall be read accordingly	
Data Extraction	the extraction of data from Not Yet Built for the generation of new not yet built	

	address records in a new or existing database	
Effective Date	the date notified to you by Royal Mail in its acceptance of your Licence Registration application	
End Date	the date of expiry or termination of this Licence further to its terms	
End User Terms	the terms set out in Schedule 1	
Extracted Data	data created as a result of Data Extraction	
Insolvent	in respect of a person, means that they are unable to pay their debts as they fall due, have a receiver or administrative receiver appointed over any of their assets, are the subject of an administrator's appointment or any steps taken or documents filed for such an appointment, make any arrangement with their creditors, enter into liquidation, cease to do business, or suffer an equivalent event in any territory in which they do business	
licence fee year	as defined in Schedule 2 paragraph 2(d)	
Licence Fees	the fees described in Schedule 2	
Licence Registration	refers to your application for this Licence made through the PAF® Licensing Centre	
Licence Year	each consecutive 12 month period during the Term (the first such period beginning on the Effective Date), and the period between the last day of such 12 month period and the End Date	
Maximum Data Return	 (i) in respect of a Transaction querying only Not Yet Built, data relating to 100 not yet built addresses 	
	 (ii) in respect of a Transaction querying Not Yet Built and one or more Address Product, data relating to 100 addresses (whether or not built) 	
month	refers to a calendar month	
Multiple User Block	as defined in Schedule 2 paragraph 2(f)(iii)	
Not Yet Built	Royal Mail's database known as 'Not Yet Built', which contains not yet built	
	address records	
not yet built address	address records refers to the address of a property under development to which mail items cannot be dispatched and/or delivered	
not yet built address Organisation Use	refers to the address of a property under development to which mail items	
	refers to the address of a property under development to which mail items cannot be dispatched and/or delivered	
Organisation Use	refers to the address of a property under development to which mail items cannot be dispatched and/or delivered as defined in Schedule 2 paragraph 2(n) Royal Mail's website at www.poweredbypaf.com/licensing-centre or such	
Organisation Use PAF® Licensing Centre	refers to the address of a property under development to which mail items cannot be dispatched and/or delivered as defined in Schedule 2 paragraph 2(n) Royal Mail's website at www.poweredbypaf.com/licensing-centre or such other website as Royal Mail may notify further to this Licence	
Organisation Use PAF® Licensing Centre Party	refers to the address of a property under development to which mail items cannot be dispatched and/or delivered as defined in Schedule 2 paragraph 2(n) Royal Mail's website at www.poweredbypaf.com/licensing-centre or such other website as Royal Mail may notify further to this Licence either Royal Mail or you (and Parties shall be read accordingly)	
Organisation Use PAF® Licensing Centre Party Report	refers to the address of a property under development to which mail items cannot be dispatched and/or delivered as defined in Schedule 2 paragraph 2(n) Royal Mail's website at www.poweredbypaf.com/licensing-centre or such other website as Royal Mail may notify further to this Licence either Royal Mail or you (and Parties shall be read accordingly) as defined in Schedule 2 paragraph 1(b)	
Organisation Use PAF® Licensing Centre Party Report Royal Mail	refers to the address of a property under development to which mail items cannot be dispatched and/or delivered as defined in Schedule 2 paragraph 2(n) Royal Mail's website at www.poweredbypaf.com/licensing-centre or such other website as Royal Mail may notify further to this Licence either Royal Mail or you (and Parties shall be read accordingly) as defined in Schedule 2 paragraph 1(b) Royal Mail Group Limited, acting by its Address Management Unit the retail prices index (all items) (or a replacement index most closely resembling it) published by the Office for National Statistics (or any	

	Royal M	lail on the PAF® Licensing Centre or otherwise
Substantially All Database	a database which on its own or as part of another database comprises all or substantially all address records (whether or not built) in the United Kingdom or any of England, Wales, Scotland or Northern Ireland	
Term	the period during which this Licence is in force according to its terms	
Transaction	means, in response to a query relating to Not Yet Built, the verification of the query or the return of data of up to the Maximum Data Return:	
	(a)	whether the whole or part of a not yet built address is returned
	(b)	including any further searches within such returned data, which shall not be considered a further "Transaction" provided that no additional data is returned, and
	(c)	not including returns of data in excess of the Maximum Data Return, which shall be considered as a further "Transaction" or "Transactions" by reference to the amount of data returned in hundred multiples
User	an individual authorised by you to use a Solution	
	a website, application or other remotely-enabled means of communicating with your customers for products and services, made generally available to such customers	
Website	with you	ir customers for products and services, made generally available to
Website Website Use	with you such cu the use	ir customers for products and services, made generally available to
	with you such cu the use	ir customers for products and services, made generally available to stomers of Not Yet Built to capture or verify address (whether or not built)
	with you such cu the use details o	ar customers for products and services, made generally available to stomers of Not Yet Built to capture or verify address (whether or not built) of users of your Website where: Website users are not your employees or concerned with the
	with you such cu the use details o (a)	Ir customers for products and services, made generally available to stomers of Not Yet Built to capture or verify address (whether or not built) of users of your Website where: Website users are not your employees or concerned with the provision of services to you (unless acting in a personal capacity), neither the use of the Website or your product and service offering is connected with the management of address (whether or not built)
	with you such cu the use details c (a) (b) (c)	Ir customers for products and services, made generally available to stomers of Not Yet Built to capture or verify address (whether or not built) of users of your Website where: Website users are not your employees or concerned with the provision of services to you (unless acting in a personal capacity), neither the use of the Website or your product and service offering is connected with the management of address (whether or not built) data or Data Cleansing, and the address (whether or not built) capture or verification is carried out for the purpose of the receipt of products or services enabled by
Website Use	with you such cu the use details o (a) (b) (c) Monday the licer	ar customers for products and services, made generally available to stomers of Not Yet Built to capture or verify address (whether or not built) of users of your Website where: Website users are not your employees or concerned with the provision of services to you (unless acting in a personal capacity), neither the use of the Website or your product and service offering is connected with the management of address (whether or not built) data or Data Cleansing, and the address (whether or not built) capture or verification is carried out for the purpose of the receipt of products or services enabled by the Website

15.2 In this Licence (unless the context otherwise requires) words following words such as "includes", "including" and "in particular" are read without limitation, and references to a person are to any natural or legal person whether incorporated or not.

End User Terms

1. **Permitted use of Solutions**

You may freely use Not Yet Built in Solutions in accordance with these End User Terms.

2. Conditions of use

- (a) You must not make copies of Not Yet Built except as permitted by these End User Terms or reasonably necessary for back-up, security, business continuity and system testing purposes.
- (b) You may use Not Yet Built for Data Extraction but Extracted Data:
 - (i) may only be accessed by Users, and
 - (ii) must not be supplied or any access to it provided to any third party.
- (c) You may provide access to Cleansed data to third parties provided that:
 - (i) where that supply is a Bureau Service, you and the Bureau Customers comply with the restrictions in Schedule 3; and
 - (ii) if such databases are Substantially All Databases:
 - (A) such databases are not represented or held out as a master, original or comprehensive address database or other similar description;
 - (B) the access is provided in the course of your normal data supply or routine business activities and is not carried on as a business in its own right; and
 - (C) the provision includes a prominent notice that the relevant Cleansed data has been cleansed against Not Yet Built.
- (d) You must not permit access to, display or communicate to the public any Solutions, except for the purposes of capturing or confirming address details of third parties.
- (e) You acknowledge that Not Yet Built relates to properties under development to which items of mail cannot be dispatched and/or delivered. Subject to paragraph 2(f), you:
 - (i) must not dispatch any items of mail to any not yet built address; and
 - (ii) must monitor and identify any returns of not yet built addresses in a Transaction for the purposes of complying with paragraph 2(e)(i).
- (f) If you are reasonably satisfied that a particular not yet built address is in fact capable of receiving mail items, you may dispatch and/or deliver mail items to that address, notwithstanding its inclusion in Not Yet Built.
- (g) Except as set out in these End User Terms, you must not:
 - (i) transfer, assign, sell or license Solutions or their use to any other person;
 - use Solutions to create a product or service distributed or sold to any third party which relies on any use of Not Yet Built, including copying, looking up or enquiring, publishing, searching, analysing, modifying and reformatting; or
 - (iii) copy, reproduce, extract, reutilise or publish Solutions or any of them.

3. Subcontracting

You may provide Not Yet Built to your subcontractors who may use it to the extent necessary for:

(a) the provision of information technology services to you; or

(b) acting on your behalf,

in each case for your own business purposes and not those of the sub-contractor and provided that each such sub-contractor agrees to observe the restrictions on use of Not Yet Built contained in these End User Terms and that you are responsible for any breaches of those terms by such sub-contractor.

4. *Personal rights*

Your rights are personal, limited and non-transferable.

5. Use of Not Yet Built by Users

You must ensure that:

- (a) these End User Terms bind your Users;
- (b) only your Users exercise the use rights of Solutions and Not Yet Built granted to you further to these End User Terms; and
- (c) in the event of termination or expiry of your rights to use Solutions and Not Yet Built, the rights of Users to use them also terminate.

Licence Fees and Reporting

Reporting and information provision 1.

- You must notify us of any material changes to the information about you provided during Licence (a) Registration as soon as reasonably practicable.
- Within 10 Working Days of the start of each Licence Year you must report to us the use of Not Yet Built (b) made by you using our reporting forms (as we update them from time to time) (Report).
- You must notify us of any changes to your use of Not Yet Built as soon as reasonably practicable. (c)
- On our request from time to time you must provide us with the details of your use of Not Yet Built as (d) required by our reporting rules published from time to time on the PAF® Licensing Centre. We will not make such requests more than once in any Licence Year, unless such requests arise out of breaches of this Licence or inconsistencies in Reports.

2. Licence Fees

(a) The Licence Fees are:

User based Licence Fees:

Fee (£ exclu	Deveble	
UK	Postcode Area	Payable
10.20	0.58	Per year
612.00	14.50	Per year
	<i>UК</i> 10.20	10.20 0.58

Table 1

Licence Fees for Website Use:

Option	Fee (£ exclu	Devetile	
	UK	Postcode Area	Payable
Website Use (querying solely NYB)	680.00	n/a	Per year
Website Use (querying both NYB and PAF)	6,480.00	n/a	Per year
Website Use (querying both NYB and MR)	1,360.00	n/a	Per year
Website Use (querying all of NYB, PAF and MR)	7,160.00	n/a	Per year

Table 2

Licence Fee for Organisation Use:

Option	Fee (£ exclu	Payable	
	UK	Postcode Area	Гауаые
Organisation Use	2,050	.00	Per year

Table 3

In the tables set out above:

"UK" refers to Not Yet Built comprising data relating to all postcode areas

"Postcode Area" refers to geographic areas defined by the first or first and second alphabetic characters of the postcode

"NYB" refers to Not Yet Built

"MR" refers to the Address Product known as 'Multiple Residence'

"PAF" refers to the Address Product known as 'PAF®', and including the database known as the 'Alias File'

- (b) If pursuant to Table 2 a fee is payable for Website Use querying Not Yet Built and one or more other Address Product(s), no other fee applies to that Website Use (notwithstanding the provisions of the Address Product Licence applicable to that, or those additional Address Product(s)).
- (c) In respect of a Solution, if you can access or query Not Yet Built and one or more other Address Product pursuant to a single access or query request, then you must elect to calculate Licence Fees for Not Yet Built on the same basis as elected under the Address Product Licence applicable to that, or those additional Address Product(s).

Licence Fees payable per year

- (d) Licence Fees are payable in advance for the 12 month period commencing on the first day of the month in which your use of Not Yet Built commences (the "**licence fee year**").
- (e) Where Licence Fees on a User basis have been paid in a licence fee year and additional Users are required, further Licence Fees payable may be pro-rated for part of the licence fee year on the basis described on the PAF® Licensing Centre.

Licence Fees by User

- (f) You may elect to pay Licence Fees in respect of your use of Not Yet Built on a per User basis and:
 - (i) you must ensure that only Users in respect of whom you have paid Licence Fees use Not Yet Built;
 - (ii) you may calculate usage by User through any number of Users and Multiple User Blocks; and
 - (iii) you may calculate Licence Fees by using a "**Multiple User Block**" being a block of up to 300 Users.
- (g) In respect of your use of a Solution by means of batch processing or other automated use of that Solution (but not otherwise), each device used for that purpose is deemed to be a User for the purposes of Licence Fee calculation.

Website use

- (h) The Website Use Licence Fee authorises your Website Use only, but does not authorise use of Solutions by your own employees, agents or contractors unless they are
 - (i) acting in a personal capacity, or
 - (ii) responsible for technical maintenance and support of the Website and using Solutions for those purposes only.
- (i) If your Transactions enabled by Website Use ("**Website Transactions**") are estimated to exceed the "**High Use Threshold**" (as defined below) in a licence fee year, an additional fee of £680 per year (the "**High Use Licence Fee**") is payable.
- (j) Where you have paid the Website Use Licence Fee, and at any time in the relevant licence fee year your Website Transactions exceed the High Use Threshold, the High Use Licence Fee is payable.
- (k) The High Use Threshold is 10 million Transactions.
- (I) Where you have paid an Organisation Use Licence Fee, High Use Licence Fees are not payable.
- (m) For the purposes of the High Use Threshold, you may make a good faith estimate of the relevant Website Transaction numbers. You must keep records of any such estimates and the basis for them and Royal Mail's rights under paragraph 5 apply to them.

Organisation Use

(n) Licence Fees in respect of Organisation Use authorise your use of Solutions by an unlimited number of Users, for an unlimited number of Transactions and for Website Use.

Maximum Data Return

(o) You must ensure that no single Transaction results in a return of Not Yet Built exceeding the Maximum Data Return.

3. Additional fee options

- (a) Where you provide a Bureau Service, you must report Licence Fees as set out in Schedule 3.
- (b) Where you authorise third parties to use Solutions as a Closed User Group, you must notify Royal Mail in a Report as set out in Schedule 4.

4. Payment and invoicing

- (a) We will invoice you for Licence Fees and our invoices are payable by you within 30 days of their date.
- (b) All sums due to us under this Licence are exclusive of VAT which if applicable shall be charged at the appropriate rate and paid by you. We will provide you with valid VAT invoices.
- (c) You must pay our invoices without deduction or withholding except as required by law and you may not assert any credit, set-off or counterclaim against us in relation to sums payable under this Licence.
- (d) If you fail to provide us with a Report or any other information under this Licence, we will estimate the amount of Licence Fees payable and invoice you for that sum. Where the Reports or any such information show a difference between the amounts due and such estimate, we will adjust in a further invoice the Licence Fees due from you accordingly.
- (e) If you do not pay our invoices in accordance with this Licence we may (without affecting any other rights we may have) charge you interest (at an annual rate of 4% above the Bank of England's base rate from time to time) on all overdue amounts until payment is received in full.

5. Audit

- (a) You must keep an accurate record of all Not Yet Built use, reporting and payments under this Licence and retain it for a minimum of 6 years after the relevant use or transaction.
- (b) You will permit us to audit records kept further to paragraph 4(a) and provide all reasonable co-operation and assistance to us and our authorised agents in relation to audits. This includes, on reasonable prior notice, granting access to relevant premises during working hours to inspect relevant accounts and records for verifying compliance with the terms of this Licence, and a right to copy any such records for that purpose.
- (c) We will not carry out audits more than once in any Licence Year unless we reasonably suspect that you have failed to comply with the Licence.
- (d) Where through an audit or otherwise it is identified that:
 - (i) You have failed to comply with any obligation under the Licence, you will promptly take the necessary steps to comply with the obligation;
 - (ii) You have failed to pay any applicable Licence Fees, you will pay the amount of them to us within 20 Working Days; and
 - (iii) You have paid us amounts in excess of the Licence Fees due, we will pay you that amount within 20 Working Days.
- (e) We will bear the costs of audits unless:
 - (i) an audit shows that you did not comply with the terms of the Licence; or

(ii) we notify you of an audit but are not provided with access to your premises further to paragraph 5(b),

in which case you will reimburse us our reasonable costs of audit, including any agents' fees, within 10 Working Days of our request.

Bureau Services

- 1. Your performance of Bureau Services further to this Schedule is subject to the terms and restrictions set out below and you must ensure that they are observed by Bureau Customers.
- 2. You must not supply or provide access to a Cleansed Customer Database to any person other than the relevant Bureau Customer.
- 3. You may only supply or provide access to Cleansed Customer Databases to Bureau Customers subject to the restriction on use of Cleansed data set out in paragraph 2(c)(ii) of the End User Terms.
- 4. You and your Bureau Customers may use the following statement on its publicity and marketing material: "[Name] processes databases against Royal Mail's Not Yet Built database" provided that such use is reasonable.
- 5. The names of Bureau Customers must be provided to Royal Mail on its request.
- Licence Fees are payable by your selection at the start of a licence fee year of a Bureau Service option in a Report. The Licence Fee is £282 per licence fee year.

Closed User Groups

- 1. You must notify Royal Mail further to Schedule 2 of:
- (a) the identity of all Group Members in any Closed User Groups, and
- (b) the Group Purpose of any Closed User Groups.
- 2. In respect of Closed User Groups you must ensure that Not Yet Built is not used:
- (a) by any person other than a Group Member, except as this Schedule expressly permits, and
- (b) in any electronic communications network except where that network is controlled by you and is subject to technical and security restrictions preventing access to it by persons who are not Group Members.
- 3. You must ensure that Royal Mail or its authorised agents is granted a right of entry on reasonable prior notice during working hours to your premises and the premises of each Group Member for the purposes of inspection of such premises and the systems, accounts and records maintained there for the purpose of monitoring compliance by such persons with the terms of this Schedule.
- 4. The End User Terms apply to use of Not Yet Built by Group Members subject to and as varied by the following use restrictions:
- (a) Data Extraction is not permitted, and
- (b) the provision of access to Solutions for the purposes of capturing and confirming address details of third parties is permitted provided that:
 - (i) such use is for the Group Purpose, and
 - (ii) such third parties are customers or potential customers of the relevant Business Partner.
- (c) Licence Fees are payable in respect of each Closed User Group authorised by you, and are capped at £3,690 per Closed User Group per year.
- (d) In this Schedule the following terms have the following meanings:

Associate	a person who markets or distributes products or services supplied under a common identity and business method, subject to a written agreement providing for the operation of that identity and method to specified standards and the provision of know-how, technical or business support
Broker	a broker or agent for the sale of (or other distributor of) products or services for one or more originating suppliers (all of which operate in the same industry)
Business Partner	a person who in the course of business acts either as an Associate, a Broker or a Delivery Service User
Closed User Group	a network of businesses comprising you and not less than 10 Business Partners all of a single type
Closed User Group Rights	the rights of use of Not Yet Built described in this Schedule
Delivery Service User	a customer of yours for delivery services relating to mail, packages or products
Group Member	Business Partners to whom Closed User Group Rights have been granted and who are members of a Closed User Group, and
Group Purpose	the purpose for which a Closed User Group carries on its business through (as the case may be) Associates, Brokers or Delivery Service Users.